

Is your drain clogged? Does the power outlet not work?

Use the app FA09 Mit Hjem to send tasks/mistakes.

Dear resident

Kollegiefællesskabet v/ FA09 introduces a new online platform, that gives you an easy and secure access to messages and relevant information about your tenancy and housing department. You can download our residents-app "FA09 Mit Hjem" or sign in at the website "Beboerweb", where you can:

- Find contact information for the inspector, administration and e.g. security company
- See any letters from the administration
- See documents about your tenancy – e.g. contract or house rules
- Get an overview of the finances of your tenancy
- Send operational tasks/messages to the inspector (only via app)

Search for "FA09 Mit Hjem" in App store or Google Play on your device and download the app. Then sign in with the information below.

If you have forgotten your username, please use the following link <https://unikweb.fa09.dk/Beboer/Log-paa>

Username:

Any self-made Username:

Activation code: You find the activation code on Beboerweb under 'Account information', which you will find under your name at the top right. The activation code must only be used the first time you use the app.



Please Note! In connection with the launch of the "FA09 My Home" app, it will no longer be possible to submit operating tasks to the email ejendomskontoret.gjk@fa09.dk. See examples below of operational tasks. It will still be possible to contact the operation on the above email for general questions.

Examples of operational tasks Every case, about your tenancy	Examples of NOT operationtasks General questions
<ul style="list-style-type: none">- The drain is clogged- The power outlet doesn't work- Pest	<ul style="list-style-type: none">- Where can i paint?- Agreements deficiency review- Other questions

How you sign in via an internet browser

You can sign in at BeboerWeb by the webpage www.fa09.dk. You choose the LOG PÅ in the menu, then you choose BEBOER. You need the sign in information below:

If you have forgotten your login, please use the following link <https://unikweb.fa09.dk/Beboer/Log-paa>

Username:

Any self-made Username:

Password:

If there is written "selvvalgt or selfmade" by the password, we do not know your password. You can order a new login at "Jeg har glemt mit brugernavn eller kodeord".

If there are any problems with signing in, please contact us at kollegierne@fa09.dk.

Kind regards

Kollegiefællesskabet v/ FA09