

Residents' council meeting 06.03.21

Choosing of conductor

Laurits is chosen.

Choosing of minute taker

Rebecca is chosen.

Guard service

Lars from ManoSecurity and Signe and Deimantas from KF is present at the meeting to discuss guard service possibilities.

Lars explains the guards work and what they can help with:

- Throwing out unwanted people from the dorm, who use the dorm grounds to party and sell drugs.
- Rapport when they see broken items and facilities, which needs to be fixed. This can be brought to the blue men, for an easier overview.
- Take care of noise complaints and loud parties, by talking with the residents/party holders.
- They can help letting people into their rooms if they have lost their key, with a fee which will be paid to the administration.
- They are available for calls if you as a resident feel unsafe and handle situations for the residents.

Lars rapport that the guard service has helped a bit in regards of unwanted people selling drugs at the dorm in the weekends. However, those individuals have accordingly started using the dorm in the weekdays instead.

Lars explains that we have CCT cameras on the dorm ground, but that these are only used by police if needed. Lars explains that it could be useful for the guards if they had access to those cameras, as they can spot problems easier and provide help faster.

A proposal of a shared guard service between BR and KF is discussed. However, it is deemed unsafe as Lars explains that a lot of the guards work at Hatten includes refusing people at the door and checking/searching them before letting them in. It would be a safety hazard to not be present at the door, as it is harder and more dangerous to throw someone out of the bar, than to refuse them at the door. Lars also explains that a conflict can arise if there is a problem occurring at the general dorm and at Hatten at the same time, as the guard would have to choose which problem is most important to deal with.

Lars also explains that it is beneficial to have one set guard for the dorm, as they will be familiar with the dorm culture and locations to be aware of. As the guards who typically work at Hatten are specialised in other work than the dorm guard work, they would not have the same insight.

Rebecca presents a simulation of the cost for a continued guard service, which will be presented to the residents.

Having guards Friday and Saturday will cost 239.400,00 kr. a year and lead to a 1,04% rent increase.

This equals to 21,32 kr. per month.

Having guards 3 times a week will cost 359.100,00 kr. a year and lead to a 1,56% rent increase.

This equals to 31,98 kr. per month.

Having guards full time (every day) will cost 837.900,00 kr. a year and lead to a 3,64% rent increase.

This equals to 74,62 kr. per month.

General updates

As per the 1. of march we have a new inspector named Kim.

On the dorm board we still have a vacancy from the universities/schools.

Complaint mail

A new mail specifically for complaints has been set-up by the Network responsible, Victor.

We agree to meet on Saturday the 13th at 5 pm, to set up the meeting.

Complaint system

Martin presents a new complaint procedure, to make the BR complaint work more effective. This will be presented to the residents once it is finished.

Kitchen furniture

Deadline for the kitchen mails regarding substitution is today. Martin is looking through the mails and distributing the new shelves. Due to the large number of kitchens requesting new shelves, the process will take some time.

Laundry system

Rebecca has contacted the inspector asking about the reason for the change from Miele to Airwallet and reported the problems with the system. This includes a limit of 30 minutes to the dryer, problems connecting with Bluetooth to the machines and problems refunding your money from Miele.

Website

The work on the website is still underway, and has been postponed due to more pressing matters in BR. It is agreed that Rebecca will focus on Website and the guard service for now.